



Dear Explorer Time Company (ETC) Parents,

We are proud to introduce you to the **SmartCare Parent App & Web Portal!**

You're probably wondering what SmartCare is – right? Great question!

SmartCare is a cloud-based, real-time technology that enables Parents, Site Coordinators and Assistants to be connected in real time through your own mobile devices and via a web portal .

But why is this information so exciting for our ETC Families? **We will have SmartCare very soon!**

Our Center is bringing true connectivity and communication directly to you. SmartCare will serve as our Center's management software and we want to make sure that you understand what this means for you, moving forward.

Here are some exciting features we wanted to share with you:

- **Sign-In / Sign-Out Kiosk** – This will allow you to use your mobile devices to scan your children in or out, with a unique QR Code. You could also use a Key Tag QR to scan – or set up a numerical passcode. *You'll also be able to send a QR Code via text, to an authorized pick up person. (This may not be set up at the start of school- so anyone picking up children will still need to bring ID until staff is familiar with families)
- **Parent / Staff Communication** – We will be able to contact you at any time if your child is sick, needs paperwork, or for emergency weather changes in pick up times.
- **Mobile Features** –In addition to communication features above, you will be able to check your account balance at any time.
- **Online Payments-** in the future we **MAY** be able to set up an online payment system, but this will not be explored until all other features are set-up and running well. If you are asked to provide account numbers or set up any kind of payment system through the app or online platform, please do not provide this information at this time.

What's next? Please read and follow these 3 easy steps to start using SmartCare, today!

1. You will receive an email from SmartCare Services to set up your account. Please make sure we have your correct email address on file. *If you are unsure, please update your information with our office by emailing: sharon.cole@woodford.kyschools.us
2. Download the SmartCare app on your mobile phone or mobile device from the App Store or Google Play and begin receiving updates when we go live! It's that simple.

We look forward to bringing you the best technology and switching over to the SmartCare system, soon!

Thank you,

Explorer Time Company (ETC) Staff